



## QUALITY POLICY STATEMENT

Road Traffic Solutions Limited recognise quality assurance as a vital and integral function in ensuring that the company supplies goods and services in accordance with the explicit requirements of the customer and with the implicit expectations of the industry sector in which it operates.

It further recognises that the responsibility for quality of goods and services is not limited to those specifically designated to maintain that discipline on the company’s behalf, but that all employees shall fully appreciate the importance and undertake the duties accordingly.

Each and every member of Road Traffic Solutions Ltd is totally committed to customer satisfaction and share responsibility for the delivery of quality outputs and services and continuous improvement in all areas of the business.

In order to help us deliver our goals we have implemented and maintain a formal quality management system that fully complies with the requirements of ISO9001:2008 & to be upgraded to 2015 standards within 2018, and our commitment to any relevant statutory or industry standards, i.e. National Highways Sector Schemes (NHSS) 12AB & D and continually strive to improve the efficiency and effectiveness of our business management systems and services.

We deliver this through the annual setting and regular review of relevant objectives and targets, audits, analysis of data, corrective and preventive actions and the use of trained and competent personnel and adequate resources to deliver them.

Our overall objectives are to provide a competent and professional approach to each and every individual project with a high standard of quality and service and that our fully trained dedicated personnel are able to give our customers the satisfaction and assurances that their requirements are fully met.

Signature.....  
Date..... 9/07/2018  
Ben Dexter  
Director